



Accessibility Guide for Alexandra Hotel

salesalexandra@strathmorehotels.com, 01397702241, www.strathmorehotels.com

Contact for accessibility enquiries: Nicola Boyd

Welcome

Part of the very fabric of Fort William since 1879, the Alexandra Hotel provides traditional Scottish Hospitality at its best. Situated in a great location everything is close by, and whether it's shopping in the High Street, taking a train to explore the spectacular local area, you'll find the Alexandra Hotel is the perfect choice.

At a Glance

Level Access

- The main entrance has 2 steps. There is no lift and no ramp.
- There is level access from the main entrance to:
 - Bistro
 - Restaurant
 - Dining Table
 - Bar Lounge
 - Bar

- Bistro Terrace



Access with steps

- There are steps from the main entrance to:
 - Hotel Reception



Bedrooms

- We have non-allergic bedding.



Hearing

- The fire alarm has flashing lights.
- The (bedroom) TVs have subtitles.



General

- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

Getting here

The Parade
Fort William
Fort William
PH33 6AZ



Travel by public transport

- You can get to Alexandra Hotel by bus and train.
- The nearest bus stop is Nevisport Bus Stop The bus stop is 0.1 miles / 0.2 km from Alexandra Hotel.
- The nearest train station is Fort William. The train station is 0.2 miles / 0.3 km from Alexandra Hotel.



Travel by taxi

- You can get a taxi with Speeders Taxis by calling 01397 704000.
- You can get a taxi with Cloudy's Taxi by calling 07500362424. The taxi company has a wheelchair accessible vehicle.



Parking

- We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. From the car park to the entrance, there is level access. The path is sloped.

Arrival



Path to main entrance

- The path is sloped.



Main entrance

- The main entrance has 2 steps.
- The main door is revolving and manual.
- Second entrance at side of hotel; Bistro entrance

Getting around inside



Lift

- We have 1 lift.
- You can get a lift to all floors.

Lift to all floors

- The lift says the floor number at each floor.
- The lift buttons have raised numbers or letters.
- The lift shows the floor number, at each floor.



Hotel Reception

- From the main entrance to reception, there are 3 steps. There is no lift and no ramp.
- You can sit down at reception.



Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, wall lights, bedside lamps, desk or table lamps and natural daylight.
- Lights are LED and energy saving. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- We can move the bedroom furniture, to improve accessibility.
- The bedroom nearest the main entrance has 3 steps.
- We have bathrooms with a separate shower.
- We have bathrooms with a bath and overhead shower.



Lounge

Bar Lounge

- From the main entrance to the lounge, there is level access.

Bar

Bar

- From the main entrance to the bar, there is level access.

Place to eat and drink

Bistro

- From the main entrance to the dining area, there is level access. To get to a table, there are no steps.
- The route through the dining area is 800mm wide, or more.
- There is background music sometimes.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (celiacs), lactose free (dairy free), low fat, low potassium, low sodium and vegan specific diets.

Place to eat and drink

Restaurant

- From the main entrance to the dining area, there is level access. To get to a table, there are no steps.
- If you need table service, staff can help you.
- The route through the dining area is 800mm wide, or more.
- There is background music sometimes.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (celiacs), lactose free (dairy free), low fat, low potassium, low sodium and vegan specific diets.

Getting around outside

Terrace

Bistro Terrace

- From the main entrance to this area, there is level access. To get to a table, there are no steps.

Customer care support

Accessibility equipment

- We have an area to charge mobility scooters and battery powered wheelchairs.
- Mobility scooters may be charged at the reception area of the hotel.
- You can hire mobility equipment from Shop Mobility Lochaber by calling 01397 700051.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- The fire alarm has flashing lights.

Customer care support

- Staff are available 24 hours a day.

Guide last updated: 27 February 2022